

Request for Access to Personal Information

To request access to the personal information held on your billing account, please complete the identification box below to enable us to confirm that we are providing the requested information to the billing account holder. Your request cannot proceed until this step is completed satisfactorily.

Identification Information	
First Name:	_____
Surname:	_____
Crazy John's Mobile Number or Billing Account Number:	_____
Account Pin:	_____
Date of Birth:	____/____/____
Daytime Contact Number:	_____
Signature:	_____
Date:	_____

Not included in this process are requests for copies of monthly invoices (normal business charges apply) and requests for Proof of Purchase and Network Agreements (contracts). These requests should be directed to Customer Care 13 22 99

- The request for personal information will proceed once Crazy Johns has contacted the billing account holder to confirm details. There is a \$20 charge per billing account for collating and sending your personal information.
- We aim to complete your request as quickly as possible and, if not completed within five business days to acknowledge receipt and fulfil within 30 days.
- Your personal information consists of the notes relating to your billing account – it can include notes of conversations you have had with consultants, barring/unbarring activity, price plan requests and collection activity.

Date range required: From: _____ to: _____

Comments to assist with the search

Postal address to send your personal information:

Payment method must be included before personal information can be sent,
please choose from one of the three methods below:

On Account customers (billed monthly) may choose to have the charges applied to
their billing account. Tick appropriate box -

please charge \$20 to my billing account

Credit Card Authority

Please contact me on _____ to verify my Credit Card payment details.

Please return this form to:

Privacy Coordinator
PO Box 2580
Kingston Delivery Centre
Kingston Tas 7050
Fax: 1300 437 274